PTO/SB/05 (08-03)

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UTILITY PATENT APPLICATION TRANSMITTAL

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Attorney Docket No.	14846-24
First Inventor	E. Coad
Title	AUTOMATED CUSTOMER EXCHANGE
Express Mail Label	FR 749927987 US

(Only for new	nonprovisi	onal applications und	er 37 CFR 1.53(b))	Express	Mail La	bel			ER 749	9927987 US	
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This collection of information is required by 37 CFR 1.53(b). The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Mail Stop Patent Application, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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FEE TRANSMITTAL	C	omplete if Known
	Application Number	
for FY 2003	Filing Date	March 31, 2004

Effective 01/01/2003. Patent fees are subject to annual revision. First Named Inventor E. Coad Applicant claims small entity status. See 37 CFR 1.27 **Examiner Name** Art Unit TOTAL AMOUNT OF PAYMENT \$770.00

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SUBMITTED BY	<u> </u>			Complete (if appl	icable)
Name (Print/Type)	MICHAEL B. JOHANNESEN, ESQ.	Registration No. (Attorney/Agent)	35,557	Telephone	973-597-2500
Signature	Mindre B. Whanger	ZV)		Date	3/31/2004

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PATENT APPLICATION TRANSMITTAL LETTER

(Large Entity)

Docket No. 14846-24

TO THE COMMISSIONER FOR PATENTS

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Transmitted herewith fo	r filing under 35	U.S.C. 111 and	37 C.F.R. 1.5	3 is the	e patent application of:	
Coad, et al. For: AUTOMATED C						
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